

JOB DESCRIPTION – COCKTAIL BARTENDER

If this role sounds like the perfect opportunity for you please send your CV and Cover Letter to our Sky Bar Supervisor Dan, skybar@spinnakertower.co.uk

PURPOSE OF THE JOB

Ensure that all guests and potential guests to the attraction receive the highest level of guest service at all times.

Regardless of the task in hand, together at Continuum we will have fun and make money – in that order!

KEY ACCOUNTABILITIES

- Observe and report immediately any incidents, which may affect the health and safety of other team or guests of the attraction.
- Contribute to the commercial success of the attraction by promoting the attraction to prospective guests.
- Take pride and responsibility in the appearance of the attraction.
- Ensure a fast, friendly and efficient service is provided to all guests.
- Prepare classic and modern cocktails as well as other beverages to a high and consistent standard.
- Assess guests needs and preferences and make recommendations.
- Check guests' identification and confirm it meets legal drinking age.
- Restock and replenish bar inventory and supplies.
- Be able to remember and recall upon recipes as well as techniques used to prepare and making.
- Table service efficiently in a friendly, welcoming and warming way.
- Maintain the bar to high standards of cleanliness.
- Ensure the guest experience is delivered to the very highest standards, whilst endeavouring to make each visit feel memorable.
- Proficient use of the till system.

- Observe and report immediately any incidents, which may affect the presentation, other team or guests of the attraction.
- Actively promote sales.
- Ensure that all guests leave having had a positive and memorable experience and encourage them to leave feedback on social media.
- Assist in stock management processes.
- Attend all training sessions and team meetings as required.
- Work towards OKR's and personal development blueprint.
- Ensure that all policies and procedures are adhered to
- Identify any suggestions for improvement to enhance the guest experience within the attraction.

This job description is not exhaustive and other duties or tasks may be required as specified from time to time in accordance with the job role

ATTRACTION/OFFICE SPECIFIC REQUIREMENTS

Late nights / Weekends