

HAZARD	RISK TO	LIKELIHOOD	SEVERITY	CONTROL MEASURES
Slips, trips and falls on entry to reception area.	Staff, Guests,	Low	Low	<ul style="list-style-type: none"> • Even and well maintained paving. • Water absorbing carpet at entrance.
Slips, trips and falls within attraction.	Staff, Guests, contractors.	Low	Low	<ul style="list-style-type: none"> • No running within attraction. • Attraction well lit. • Floors even and well maintained. • Staff present
Tripping on stairs within attraction.	Staff, Guests, Contractors.	Low	Medium	<ul style="list-style-type: none"> • Stairs kept free of any trip hazards. • Stairs well lit. • No running within attraction.
Fire	Staff, Guests, Contractors	Low	High	<ul style="list-style-type: none"> • Fully maintained automated fire detection system • Staff supervision • All staff evacuation trained
Lost Child	Guests	Low/Medium	Low	<ul style="list-style-type: none"> • Children must be supervised by Parents/Guardians/Teachers at all times • Staff Supervision
First Aid	Staff, Guests, Contractors	Low	Medium	<ul style="list-style-type: none"> • Fully qualified First Aider on site at all times.
Lift Entrapments	Staff, Guests, Contractors	Low	Medium	<ul style="list-style-type: none"> • Fully maintained Lift • Duty Managers trained in how to reset lift. • Contractor able to be on site within 2 hours of call out. • Staff member present in lift at all times
Watching Preshow Video	Staff, Guests	Low	Low	<ul style="list-style-type: none"> • Seating available for viewers • Optional viewing
Panic Attacks (heights/lifts)	Staff, Guests, Contractors	Low	Low	<ul style="list-style-type: none"> • Duty Manager first aid trained. • Teachers/Parents/Guardians to supervise • Staff assistance

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Large groups causing collisions/violence	Staff, Guests, Contractors	Low	Low/ Medium	<ul style="list-style-type: none"> • Staff presence • CCTV
Disabled Access/ Fire evac for disabled guests	Staff, Guests, Contractors	Low	Low	<ul style="list-style-type: none"> • Evac chair available for non-ambulant guests during evacuation (guest must be able to transfer from own chair) • Only one non-ambulant guest to visit the view decks at any one time as per our fire risk assessment • Non-ambulant guests unable to visit Sky Deck as lift stops at 2nd level
Use of Electrical equipment leading to electrocution	Staff, Guests, Contractors	Low	Medium	<ul style="list-style-type: none"> • All portable electronic devices PAT tested.
Café	Staff, Guests, Contractors	Low	Low	<ul style="list-style-type: none"> • Teachers/Parents/Guardians to supervise children at all times
Security Threats	Guests, Contractors	Low	High	<ul style="list-style-type: none"> • All guests to be searched on entry to the attraction. • Procedure in place for any high risk items to be removed before visit. • Evacuation procedures in place if security issue arises • Radio communication in place with GWQ. Security and partnership roles in place.